



CEDENO'S *PHARMACY*

A Complete Pharmacy
for your WELLNESS



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WHO WE ARE

Cedeno's Pharmacy is one of the leading pharmacies in the industry built on the reputation of good service and excellent client care. Cedeno's is a full service pharmacy located in Perth Amboy, NJ.

In the past years we have compartmentalized our pharmaceutical services to provide a broader spectrum of care. With this new service model we take extra steps to ensure that our patients are receiving the care they deserve whilst balancing the need of our contracted partners.

Our services have spanned across several generations, which makes us experts in our field of service. We pride ourselves in the attention and exceptional customer service that we provide to all of our patients.

With a large shipping department, dedicated delivery drivers, a separate prior authorization and refill team and a designated marketing team, we are in the business of creating results for all of our associated partners.



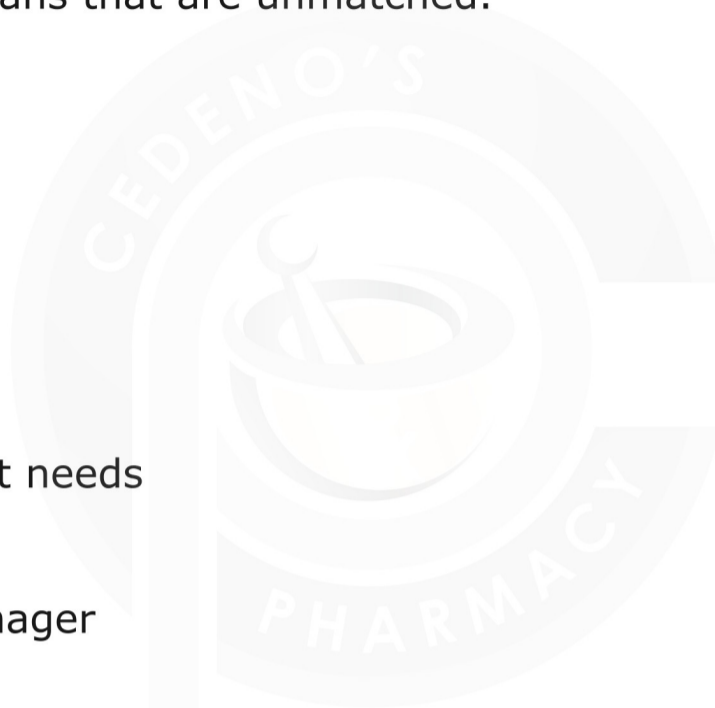
CEDENO'S
PHARMACY

Services for Prescribers

With a team of technicians and pharmacists dedicated to our care programs, we can boast that we offer services to our physicians that are unmatched.

- Electronic Prior Authorizations
- Direct contact with insurances to provide coverage information
- Weekly processing updates
- Real-time delivery information
- Expedited services for patients with urgent needs
- Electronic fax system
- IVR (Interactive Voice Response) Telemanager

Our physicians are our greatest allies. For this reason we have technicians dedicated to the progress and growth of our partnerships. Our pharmacy is fully equipped to handle the needs of our associated physicians. By eliminating unnecessary pharmacy contact through electronic access to the pharmacy, we help reduce the work of medical office staff. Electronic access to the pharmacy allow us the freedom to offer the help and support to our prescribing physicians that alleviates their office work and gives them the opportunity to focus on their patients.



Services for Manufacturers

With our continuum of care, our overall goal is to improve the quality of care and service that we deliver to our patients in order to generate better financial results for our contracted manufacturers.

With 5, 000 sq ft dedicated to our care programs, a toll free number that accesses 8 separate phone lines, 20 technicians, and a fully encompassing and integrated pharmacy management system, we can offer extensive services to our contracted partners. These services extend to:

- Expedited Delivery
- Concise Inventory Logs
- Extensive Analytics to Fit the Needs of Our Manufacturers
- Counseling
- Therapy Management
- Refill Reminders



Adherence and Compliance

One of the bigger problems encountered with specialty and orphan therapies are adherence and compliance rates. To increase the effectiveness of our process we have implemented a structured procedure. Directly from our pharmacy management system we offer email, phone calls and text messages for dose, refill and delivery reminders. This partially automated system ensures that patients are receiving information on a consistent basis.

